

## HERE'S HOW YOU CAN HELP

### DONATE TO THE CHARITIES

We would encourage people to give any donations directly to one of the organisations officially helping people in Truro or donate money at one of the Donation Points. That way you'll help the organisations to support individuals to make positive changes.

For Donation Point locations please visit [www.trurobid.co.uk](http://www.trurobid.co.uk)

### BIG ISSUE SELLERS

Big Issue sellers in Truro are trying to help themselves through selling this popular publication. Please support them and help them to help themselves.

### OTHER WAYS TO HELP

Please contact the charities and other organisations if you can offer other types of support such as volunteering or donating food, clothing or bedding.



## CONTACTS

If you have concerns please contact these agencies:

### SOMEONE SLEEPING ROUGH

<https://thestreetlink.org.uk/start>



(or 999 if they need urgent medical assistance)

### ANTI-SOCIAL BEHAVIOUR

Call 101, the Police non-emergency number or use the online reporting portal [www.dc.police.uk](http://www.dc.police.uk)



(or 999 if you have serious immediate concerns)

### WASTE, RUBBISH AND LITTER (including glass & needles) on pavements, roads and public land.

Call Cornwall Council Refuse & Recycling 0300 1234 141  
[refuseandrecycling@cornwall.gov.uk](mailto:refuseandrecycling@cornwall.gov.uk)  
(Businesses are responsible for their own land)



For more information please visit <https://safercornwall.co.uk/truro-safe/>



This initiative is supported by:

Safer Cornwall  
Devon and Cornwall Police  
Truro City Council  
Cornwall Housing  
Cornwall Council

## DIFFERENT ISSUES, THE SAME STREETS

Young people, Street drinking,  
Begging and Rough sleeping in  
Truro



...us to help our  
most vulnerable.



A multi-agency approach to supporting  
some of the most vulnerable  
members in our community.



# UNDERSTANDING THE ISSUES

Street drinking and Begging occurs in most UK towns.

In Cornwall charities and professional organisations are working together to offer support. There are various reasons why people turn to street drinking or begging, so individuals need to be supported in different ways.

- In many cases people asking for money are struggling with a long term drug or alcohol habit.
- People street drinking or begging are not necessarily rough sleepers.

Sometimes individuals may choose not to take up support that is available, such as going onto a programme to help tackle an addiction, or without modifying their behaviour, they may not be eligible to access some services.

When this happens outreach workers continue to engage with them and support them to move away from a life on the streets.



# WHO IS PROVIDING SUPPORT IN TRURO?



A countywide charity based in Truro that works with single homeless people. We provide various services including outreach, resettlement, supported accommodation and substance misuse counselling designed to support individuals to move away from homelessness and into settled accommodation.

**For more details please call 01872 264153**

we are  
withyou



WithYou Truro offers a range of confidential accessible treatment and harm reduction services to individuals with alcohol and drug issues and those close to them. All are welcome.

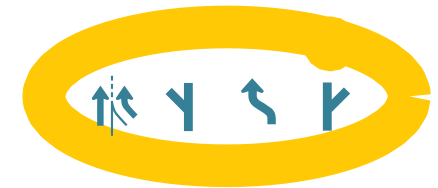
**We're located in Weston House in Central Truro and open 9-5 weekdays and 10-4 on Saturdays.**

**Our referral line is 0333 2000 325**



Set up in 1974, Zebs Youth Centre in Truro is a dynamic section of Young People Cornwall which is dedicated in providing essential support and services to young people in Truro. Established with the goal of empowering and nurturing the potential of local youth, Zebs Youth Centre plays a vital role in the Truro community.

At Zebs, the primary objective is to create a safe and welcoming space where young individuals can find guidance, inspiration, and a sense of belonging. Zebs Youth Centre acts as a hub for various services and initiatives, including counselling, mentorship, and recreational activities. These offerings help young people develop critical life skills and foster personal growth. **Find us in The Leats**



Truro Homeless Action Group (THAG) consists of volunteers whose sole aim is to provide daily breakfast for those in need. We serve breakfasts 07.30 to 08.30, close at 09.00 and offer take away sandwiches.

We provide some meals over Christmas and in winter offer flasks and thermals.

**Church Hall of St John the Evangelist,  
Strangways Terrace, Truro TR1 2NY**



Truro Street Pastors



We provide preventative resources and immediate support, care, and referral for vulnerable people including the homeless on the streets on Saturday nights between 10pm and 4am.

**truro@streetpastors.org.uk**

CHAOS  
GROUP



CHAOS works with hard to reach people using food as a vehicle to engage people and create positive change. We deliver street outreach on a Thursday and Sunday evening, distributing food, bedding and warm clothing. We employ a Change Coach who is able to work with the homeless and all other vulnerable groups linking them into relevant support services including housing.

**01872 277600 hello@chaosgroupcornwall.co.uk**