Cllr Connor Donnithorne, Portfolio holder for Transport

Zoe Hall, Strategic Parking Manager

Cornwall Council

New County Hall  
Treyew Road  
Truro  
TR1 3AY

February 2025

**Subject: Truro City Centre Car Parking Concerns**

Dear Cllr Donnithorne and Parking Manager Zoe Hall,

We understand from Truro BID that they attended a meeting on 8th November 2024 at Cornwall Council, along with Truro City Council, to discuss Truro City Centre Parking concerns.

As a Business Owner / Manager / Employee in Truro I am requesting that free parking after 4pm be reinstated in all Cornwall Council Car Parks in Truro. Ideally this would be all year round but if this is not possible, then I would like this to be in place for the January to June period each year. This request is driven by the need to stimulate high street vitality and the nighttime economy. It is also about making it fair as Truro is the only major town in Cornwall that doesn’t benefit from free after 4pm parking for at least six months a year.

I would also like an update on car park capacity, including a clear statement on what is the plan for the multi-storey element of the Moorfield Car Park so that as a Business Owner / Manager / Employee I can plan ahead. The reduced capacity of Moorfield Carpark is impacting on businesses in Victoria Square and River Street, and the absence of the Viaduct car park is impacting on businesses in Pydar Street.

I understand that Truro city centre has lost approximately one thousand spaces during the past five years. Whilst the Park and Ride service is an affordable mode of transport it does not operate after 7pm and on Sundays so it is not suitable for colleagues working later shifts to use. It would therefore be helpful to extend the Truro Park and Ride to 11pm which would free up parking spaces for customers to shop on the high street and aid the nighttime economy. Likewise, operating the Park and Ride service on Sundays would also aid high street vitality.

Yours sincerely